

Victorian Hills

Boarding and Grooming Release

Animal Name _____ M/F ____ Age ____

Breed _____ Color/Markings _____ Microchip __Y/N__

Owner Name _____ Phone _____

Address _____

Emergency Contact: Name _____ Phone _____

Drop-off Date _____ Pick-up Date _____

If the pet is not collected within two days of the pick-up date and the owners have not notified Victorian Hills Midwest, LLC, the pet will be assumed abandoned and the owner authorizes Victorian Hills Midwest, LLC to dispose of the pet as they deem best and necessary.

Pet Belongings _____

Flea/tick Treatment Date _____ Product used _____

IF FOUND, EXTERNAL PARASITES, SUCH AS FLEAS/TICKS, WILL BE TREATED AT THE OWNERS EXPENSE.

Victorian Hills Midwest, LLC, shall exercise reasonable care to prevent injury or illness to your pet. In the event of illness or injury the owners and employees of Victorian Hills Midwest, LLC shall not be held liable. The pet owner will assume full responsibility for all treatment expenses in the event of injury or illness to their pet. The pet owner gives Victorian Hills Midwest, LLC permission to seek medical assistance from an alternative Veterinarian should their Doctor of choice be unavailable, and to request any information from the pets' Veterinarian that relates to any issues regarding the health and well-being of the pet.

Preferred Veterinarian Details _____

Important Details about your pet (health issues, medications, allergies, behaviors, etc.)

Signature of Owner/Agent _____ Date _____

May we have authorization to include photographs of your pet on our Website and/or Social Media pages?
Yes No Initials: _____

Early Pick-up/Cancellation Policy:

Non-Holiday

- All changes to a reservation must be made 24 hours in advance. This includes cancellations, early pick-ups, etc.
- Early pick-ups can be arranged with a 24-hour notice, as long as it is scheduled during our normal business hours. However, **you will be charged for your complete reservation.**
- A less than 24-hour cancellation notice or not showing up for a reservation, will result in a one-night charge with payment expected at the time of cancellation or at next visit (this only applies if the dog did not show up for their overnight stay and we did not receive a verbal cancellation).
- Payment for the balance of the full boarding stay must be collected at drop-off/pick-up.
- All pricing and policies are subject to change without notice.

Holidays

- A 2-night minimum stay is required at holidays to better accommodate all our furry guests.
- Early pick-ups can be arranged with a 24-hour notice, as long as it is scheduled during our normal business hours. However, **you will be charged for your complete reservation.**
- 48-hour notice for reservation cancellations for all holiday stays are required.
- Cancellations within the 48-hr period prior to the holiday reservation and "no-shows" will be charged for a two-night stay.
- All pricing and policies are subject to change without notice.

I have read and agree to the cancellation policies.

Signature: _____ Date: _____